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Provision Reports Preview

[Basic Provision Record \(Sample\)](#)

Service Support

Pharmacy Questionnaire-PNA
Please complete this questionnaire **ONCE** only to report the facilities and services offered by your pharmacy.

In the event of any query arising regarding this questionnaire please contact [Alison Rogers Herefordshire CCG by email](#) for advice on local arrangements regarding the PNA process

For technical support on the use of this data capture set please contact Pinnacle Support via the "Help" tab

Community Pharmacy PNA Questionnaire (2017) (Preview)

Date of completion

Premises Details

Trading Name

Is this pharmacy one which is entitled to Pharmacy Access Scheme payments?

PAS scheme payments? Yes No Possibly

Is this pharmacy a 100 hour pharmacy?

100 hour pharmacy? Yes No

Does this pharmacy hold a Local Pharmaceutical Services (LPS) contract?

Hold Local Yes No

Pharmaceutical Services contract? (i.e. it is not the "standard" Pharmaceutical Services contract)

Is this a Distance Selling Pharmacy? Yes No (i.e. it cannot provide Essential Services to persons present at the pharmacy)

Pharmacy email address
If no email write no email

Pharmacy nhs net address

Pharmacy telephone

Pharmacy fax
If no fax write no fax

Pharmacy website address
If no website write no website

Which Hfd locality is the pharmacy situated?

- North
- South
- East
- West

Can the Council store the above information and use this to contact you?

Consent to store Yes No

Core hours of opening

Please complete your core hours of opening.
Please enter this in a 24 hour format, e.g. 09:00, or 18:30

Monday Open
e.g. 09:00, or 18:30

Monday Close
e.g. 09:00, or 18:30

Closed for lunch? Yes No

Tuesday Open e.g. 09:00, or 18:30

Closed for lunch? Yes No

Tuesday Close e.g. 09:00, or 18:30

Wednesday
Open e.g. 09:00, or 18:30

Closed for lunch? Yes No

Wednesday
Close e.g. 09:00, or 18:30

Thursday Open e.g. 09:00, or 18:30

Closed for lunch? Yes No

Thursday Close e.g. 09:00, or 18:30

Friday Open e.g. 09:00, or 18:30

Closed for lunch? Yes No

Friday Close e.g. 09:00, or 18:30

Saturday Open e.g. 09:00, or 18:30

If not open please enter 00:00

Closed for lunch? Yes No

Saturday Close e.g. 09:00, or 18:30

Sunday Open e.g. 09:00, or 18:30

If not open please enter 00:00

Closed for lunch? Yes No

Sunday Close e.g. 09:00, or 18:30

Total hours of opening (Core + Supplementary)

Please complete your total hours of opening.
Please enter this in a 24 hour format, e.g. 09:00, or 18:30

Monday Open e.g. 09:00, or 18:30

Closed for lunch? Yes No

Monday Close e.g. 09:00, or 18:30

Tuesday Open e.g. 09:00, or 18:30

Closed for lunch? Yes No

Tuesday Close e.g. 09:00, or 18:30

Wednesday
Open e.g. 09:00, or 18:30

Closed for lunch? Yes No

Wednesday
Close e.g. 09:00, or 18:30

Thursday Open e.g. 09:00, or 18:30

Closed for lunch? Yes No

Thursday Close e.g. 09:00, or 18:30

Friday Open e.g. 09:00, or 18:30

Friday Close e.g. 09:00, or 18:30

Closed for lunch? Yes No

Saturday Open
e.g. 09:00, or 18:30

Saturday Close
e.g. 09:00, or 18:30

If not open please enter 00:00

Closed for lunch? Yes No

Sunday Open
e.g. 09:00, or 18:30

Sunday Close
e.g. 09:00, or 18:30

If not open please enter 00:00

Closed for lunch? Yes No

Pharmacy inc Consultation Facilities

Is there an approved consultation area?

- Available (including wheelchair access) on the premises
- Available (without wheelchair access) on premises
- Planned within next 12 months
- No consultation room available
- There are times when there is >1 pharmacist on duty?
- The premises is approved for pre- reg training
- Consultation area has a working computer
- Consultation room computer is linked to dispensary PMR
- Consultation room computer allows access to internet for e.g. signposting
- There is a hearing loop in the pharmacy
- Other

If Other please specify

Hand washing and toilet facilities

What facilities are available to patients during consultations?

Facilities available

- Handwashing in consultation area
- Hand washing facilities close to consultation area
- Have access to toilet facilities
- None

Tick all that apply

Off-site arrangements

Off-site arrangements

- Off-site consultation room approved by NHS
- Willing to undertake consultations in patients home/ other suitable site
- None apply
- Other

If Other please specify

Languages

One potential barrier to accessing services at a pharmacy can be language. To help the local authority better understand any access issues please answer the following question:

What languages other than English are spoken in the pharmacy

IT Facilities

Select any that apply

Electronic Prescription Service Release 2 enabled
 NHSmail being used
 NHS Summary Care Record enabled
 Up to date NHS Choice entry including Bank Holiday/ rota opening
 EPS R2: Electronic Prescription Service Release 2

Healthy Living Pharmacies (HLP)

Select the option that applies

The pharmacy has achieved HLP Level 1 status
 The pharmacy is working towards HLP Level 1 status
 The pharmacy is not currently working toward HLP status

Services (appliances)

Does the pharmacy dispense appliances?

Does the pharmacy dispense appliances?

Yes - All types, or
 Yes, excluding stoma appliances, or
 Yes, excluding incontinence appliances, or
 Yes, excluding stoma and incontinence appliances, or
 Yes, just dressings, or
 None
 Other
 If Other please specify

Advanced Services

Please give details of the Advanced Services provided by your pharmacy.

Please tick the box that applies for each service.

Yes - Currently providing
Soon - Intending to begin within the next 12 months
No - Not intending to provide

Medicines Use Review service Yes Soon No

New Medicine Service Yes Soon No

Appliance Use Review service Yes Soon No

Stoma Appliance Customisation service Yes Soon No

NHS Flu Vaccination Service Yes Soon No

NHS Urgent Medicine Supply Advanced Service (NUMSAS) Yes Soon No

Pharmacy Rota Service NHS CCG LA WP NA

Enhanced and Other Locally Commissioned Services

Use this section to record which Local services you currently deliver or would like to deliver at your pharmacy. These can be Enhanced Services, commissioned by the NHS England Area Team, Public Health Services commissioned by a Local Authority or CCG services.

Please tick the box that applies for each service.

NHS - Currently providing under contract with the local NHS England Team
CCG - Currently providing under contract with CCG
LA - Currently providing under contract with Local Authority

WP - Willing to provide if commissioned
NA - Not able or willing to provide

Anticoagulant Monitoring Service NHS CCG LA WP NA

Anti-viral Dispensing Service CCG LA WP NA

Care Home Advice Service NHS CCG LA WP NA

Chlamydia Testing Services CCG LA WP NA

Chlamydia Treatment Service CCG LA WP NA

Contraception Service CCG LA WP NA
(not an EHC service)

Alzheimer's/dementia NHS CCG LA WP NA

Asthma NHS CCG LA WP NA

CHD NHS CCG LA WP NA

COPD NHS CCG LA WP NA

Diabetes type I NHS CCG LA WP NA

Diabetes type II NHS CCG LA WP NA

Epilepsy NHS CCG LA WP NA

Heart Failure NHS CCG LA WP NA

Hypertension NHS CCG LA WP NA

Parkinson's disease NHS CCG LA WP NA

Other (please state)

Emergency Hormonal Contraception Service CCG LA WP NA

Emergency Medicines Supply Service CCG LA WP NA

Independent Prescribing Service CCG LA WP NA

If currently providing an Independent Prescribing Service, what therapeutic areas are covered?

Therapeutic areas covered (if providing)

Language Access Service NHS CCG LA WP NA

Medication Review Service NHS CCG LA WP NA
Note: This is not the NMS or MUR service.

Medicines Assessment and Compliance Support Service NHS CCG LA WP NA

Pharmacy First Minor Ailments Scheme NHS CCG LA WP NA

End of Medicines Assessment and Compliance Support options.

MUR Plus/Medicines Optimisation Service CCG LA WP NA

If currently providing an MUR Plus/ Medicines Optimisation Service, what therapeutic areas are covered?

Therapeutic areas covered (if providing)

Needle and Syringe Exchange Service NHS CCG LA WP NA

Obesity management (adults and children) CCG LA WP NA

Not Dispensed Intervention Scheme CCG LA WP NA

On Demand Availability of Specialist Drugs Service NHS CCG LA WP NA

Pharmacy base for Out of hours services NHS CCG LA WP NA

Patient group directions

Many Local Services involve the supply of a POM using a PGD. please list those provided by the pharmacy in the text box below

Patient Group Direction Service NHS CCG LA WP NA
Not including EHC (see separate question)

Please list the names of the medicines/conditions available if providing PGD services

Medicines available

Leave blank if not able or willing to provide (NA)

Phlebotomy Service CCG LA WP NA

Prescriber Support Service NHS CCG LA WP NA

Advice to Schools Service NHS CCG LA WP NA

NHS - Currently providing under contract with the local NHS England Team
CCG - Currently providing under contract with CCG
LA - Currently providing under contract with Local Authority
WP - Willing to provide if commissioned
NA - Not able or willing to provide

Screening Service:

Alcohol NHS CCG LA WP NA

Cholesterol NHS CCG LA WP NA

Diabetes NHS CCG LA WP NA

Gonorrhoea NHS CCG LA WP NA

H. pylori NHS CCG LA WP NA

HbA1C NHS CCG LA WP NA

Hepatitis NHS CCG LA WP NA

HIV NHS CCG LA WP NA

Other Screening (please state)

End of screening service options

Private Seasonal Influenza Vaccination Service CCG LA WP Company led Other Non Advanced Service

Other vaccinations

Childhood vaccinations CCG LA WP NA

Hepatitis CCG LA WP NA
(at risk workers or patients)

HPV CCG LA WP NA

Travel vaccines CCG LA WP NA

Other (please state)

End of Other vaccinations options

Sharps Disposal Service CCG LA WP NA

Stop Smoking Service- Behavioural Support NHS CCG LA WP NA

Stop Smoking - Pharmacotherapy Support NHS CCG LA WP NA

Supervised Administration NHS CCG LA WP NA
Of methadone, buprenorphine etc.

Which therapy area

Vascular Risk Assessment Service CCG LA WP NA
NHS Healthchecks

Non-commissioned services

Does the pharmacy provide any of the following?

Collection of prescriptions from surgeries Yes No

Request px on behalf of patient i.e. managed repeat px system Yes No

Delivery of dispensed medicines - Free of charge on request Yes No

Delivery of dispensed medicines - Selected patient groups

List criteria

Delivery of dispensed medicines - Selected areas

List areas

Delivery of dispensed medicines - chargeable Yes No

Monitored Dosage Systems - Free of charge on request Yes No

Monitored Dosage Systems - chargeable Yes No

MDS- only following assessment Yes No

MAR chart - free on request Yes No

Are other compliance aids provided? Yes No

Describe compliance support aids

Almost done

Is there a particular need for a locally commissioned service in your area? If so, what is the service requirement and why.

Other

Please tell us who has completed this form in case we need to contact you.

Contact name

Contact telephone

For person completing the form, if different to pharmacy number given above

Thank you for completing this PNA questionnaire.

Test Values

